

Health Care Financing Administration INTERMEDIARY AND CARRIER DIRECTORY



**U.S. Department of
Health and Human Services**
Health Care Financing Administration
Bureau of Program Operations
HID-1 (1/90)

HISTORY

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INTERMEDIARY-CARRIER
DIRECTORY REVISION

U.S. DEPARTMENT OF
HEALTH AND HUMAN SERVICES
HEALTH CARE FINANCING ADMINISTRATION

5. 3124201
1/7/93
HHS/HCFA
Baltimore, MD 21207

HID-1

JANUARY 1990

REV. 30

This is Revision 30 to the Intermediary-Carrier Directory. Discard all previous revisions since all sections of the directory have been updated.

This directory is intended for the internal use of the Health Care Financing Administration staff in facilitating contact with Medicare Intermediaries and Carriers. Any inquiries regarding the content of this directory or changes to the information contained herein should be referred to the Health Care Financing Administration, Division of Contracts, Room 332 Meadows East Building, 6325 Security Boulevard, Baltimore, Maryland 21207.

COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

The rights and obligations of Intermediaries and Carriers and the Secretary are covered under the Medicare contracts. No request should be made of contractors unless specifically authorized by these contracts. Any questions in this regard should be addressed to the Bureau of Program Operations, Office of Program Administration, Division of Contracts, Room 332, Meadows East Building.

INTERMEDIARY-CARRIER DIRECTORY

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PLEASE NOTE

All work days begin on Monday and end
on Friday, unless otherwise stated.

All hours of operation are from a.m. to p.m.

ABBREVIATIONS:

RHC	- Rural Health Clinics
CHC	- Community Health Centers
HHA	- Home Health Agencies
HL	- Histocompatibility Labs (Independent)
OPA	- Organ Procurement Agencies (Independent)
PE	- Parenteral/Enteral

PART I - BLUE CROSS AND BLUE SHIELD ASSOCIATION
AND BLUE CROSS PLANS

BLUE CROSS AND BLUE SHIELD ASSOCIATION
 676 North St. Clair Street
 Chicago, Illinois 60611

FTS 312-440-6000 (Direct Dial)
 FAX 312-440-5891

AGREEMENT NO. HCFA 87-001-1
 HOURS: 8:30 - 4:30

Bernard R. Tresnowski
 President
 TELE: 440-6010

Donald R. Cohodes
 Administrator
 Federal Programs
 Division
 TELE: 440-6245

Preston Jordan
 Senior Vice President
 Business Support
 TELE: 440-5690

Harry P. Cain, II
 Senior Vice President
 Federal Programs
 Division
 TELE: 440-6149

BLUE CROSS PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA
 450 Riverchase Parkway, East
 Birmingham, Alabama 35298

PROVIDER SERVICE AREA: State of Alabama

FTS 205-988-2100 (Direct Dial)
 FAX 205-988-2949

AGREEMENT NO. HCFA 87-001-1.1
 HOURS: 8:00 - 4:45

William H. Mandy
 President
 TELE: 988-2118

E. G. Thrasher
 Executive Vice President
 TELE: 988-2116

Charles R. Hartsell
 Senior Vice President
 of Claims and
 Legislative Affairs
 TELE: 988-2126

Norman Love
 Director
 Federal Programs
 TELE: 988-2137

Lynda Northcutt
 Manager
 Medicare A Claims
 TELE: 988-2992

ALASKA
 (See Blue Cross of Washington/Alaska)

ARIZONA

BLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.

P.O. Box 37700
 Phoenix, Arizona 85069

STREET ADDRESS:
 2410 W. Royal Palm Drive
 Phoenix, Arizona 85021

PROVIDER SERVICE AREA: State of Arizona

FTS 602-864-4444 (Direct Dial)
 FAX 602-864-4062

AGREEMENT NO. HCFA 87-001-1.2
 HOURS: 8:00 - 4:30

Robert B. Bulla President TELE: 864-4444	Ed Davis Director Federal Programs TELE: 864-4224	David F. Ward Vice President Finance TELE: 864-4123
Tony Astorga Senior Vice President and Treasurer TELE: 864-4222	Jody Chandler Vice President Claims and Federal Programs TELE: 864-4445	

ARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC.

A MUTUAL INSURANCE COMPANY
 601 Gaines Street
 Little Rock, Arkansas 72203

PROVIDER SERVICE AREA: State of Arkansas

FTS 501-378-2334 (Direct Dial)
 FAX 501-378-2804

AGREEMENT NO. HCFA 87-001-1.3
 HOURS: 8:00 - 4:45

George K. Mitchell, M.D. President TELE: 378-2133	Regina H. Stewart Vice President Government Programs TELE: 378-2836	Amanda Crosby Manager, Provider Audit and Reimbursement TELE: 378-2248
Sharon Allen Executive Vice President TELE: 378-2145	Theresa Milligan Manager Government Programs Support TELE: 378-2078	

CALIFORNIA

BLUE CROSS OF CALIFORNIA
 P.O. Box 70000
 Van Nuys, California 91470

STREET ADDRESS:
 21555 Oxnard Street
 Woodland Hills, California 91367

PROVIDER SERVICE AREA: State of California
 SPECIAL CLAIMS: HHA, INDEPENDENT HOSPICES (WEST)

FTS 818-703-2345 (Direct Dial)
 FAX 818-703-2792

AGREEMENT NO. HCFA 87-001-1.73
 HOURS: 8:00 - 4:30

Leonard D. Schaeffer President and Chief Executive Officer TELE: 703-3150	Joe Tuma Director Provider Audit Department TELE: 703-2971	Juliette Chenian Manager Medicare Claims TELE: 703-3652
Patricia Johnson Senior Vice President Government Programs TELE: 703-2316		

COLORADO

(See New Mexico Blue Cross and Blue Shield, Inc.)

CONNECTICUT

BLUE CROSS AND BLUE SHIELD OF CONNECTICUT, INC.
 370 Bassett Road
 North Haven, Connecticut 06473

PROVIDER SERVICE AREA: State of Connecticut

FTS 203-239-4911 (Direct Dial)
 FAX 203-265-8188

AGREEMENT NO. HCFA 87-001-1.7

John Croweak President and Chief Executive Officer Health Delivery Systems	Anthony J. Martin Senior Vice President Daniel J. Cyr Director of Government Programs	James M. Bucceri Vice President of Institutional Relations and Government Programs FTS 203-265-8102
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DELAWARE

BLUE CROSS AND BLUE SHIELD OF DELAWARE, INC.
 One Brandywine Gateway, P.O. Box 1991
 Wilmington, Delaware 19899

PROVIDER SERVICE AREA: State of Delaware

FTS 302-421-3000 (Direct Dial)
 FAX 302-421-2089

AGREEMENT NO. HCFA 87-001-1.8

Robert C. Cole, Jr.
 President
 TELE: 421-3020

Ralph Crouch
 Senior Vice President
 and Treasurer
 TELE: 421-3150

George H. English, Jr.
 Director
 National and Government
 Business Claims
 TELE: 421-3292

Gilbert P. Bardsley
 Senior Vice President
 TELE: 421-3191

Jerry Icenogle
 Vice President
 Claims Administration
 TELE: 421-3452

William J. McDonald
 Manager, Medicare Claims
 TELE: 421-3087

DISTRICT OF COLUMBIA
 (See Blue Cross and Blue Shield of Maryland)

FLORIDA

BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.
 532 Riverside Avenue
 P.O. Box 1798
 Jacksonville, Florida 32231

PROVIDER SERVICE AREA: State of Florida

FTS 904-791-6111 (Direct Dial)
 FAX 904-791-6673

AGREEMENT NO. HCFA 87-001-1.10
 HOURS: 8:00 - 4:30

William E. Flaherty
 President

Patricia Williams
 Vice President
 Medicare Part A

Shuman Makker
 Director
 Provider Audit
 Reimbursement

Antonic (Tony) Favino
 Senior Vice President
 Operations

Shirley Edlin
 Director
 Medicare Part A Claims

GEORGIA

BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.
 2357 Warm Springs Road
 P.O. Box 7368
 Columbus, Georgia 31908

PROVIDER SERVICE AREA: State of Georgia

FTS 404-571-5371 (Direct Dial)
 FAX 404-571-5487

AGREEMENT NO. HCFA 87-001-1.11
 HOURS: 8:00 - 5:00

Thomas Kinser
 President and Chief
 Executive Officer

Joan Burks
 Senior Vice President
 for Government Programs

Robert W. Ebert
 Assistant Vice President
 Medicare Claims

HAWAII

(See Hawaii Medical Service Association)

IDAHO

(See Blue Cross and Blue Shield of Oregon)

ILLINOISHEALTH CARE SERVICE CORPORATION

233 North Michigan Avenue
 Chicago, Illinois 60601

PROVIDER SERVICE AREA: State of Illinois
 SPECIAL CLAIMS: HHA

FTS 312-938-6000 (Direct Dial)
 FAX 312-565-1107

AGREEMENT NO. HCFA 87-001-1.14
 HOURS: 8:00 - 4:00

S. Martin Hickman
 President and Chief
 Executive Officer
 TELE: 938-6817

John F. Nutting
 Senior Vice President
 Government Contracts
 TELE: 938-6209

Marilee Pritchard
 Medicare Part A
 Coordinator
 TELE: 938-6201

Charles R. Goulet
 Executive Vice President
 TELE: 938-6498

Thomas F. Meyer
 Director, Provider
 Reimbursement and Audit
 TELE: 938-6158

Cecilia Krull
 Vice President
 Medicare A
 TELE: 938-7687

INDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:
 8320 Craig Street, Suite 100
 Indianapolis, Indiana 46250-0452

EXECUTIVE OFFICES:
 120 West Market Street
 Indianapolis, Indiana 46204-2805

PROVIDER SERVICE AREA: State of Indiana

FTS 317-841-4425 (Direct Dial)
 FAX 317-841-4691

AGREEMENT NO. HCFA 88-001-1.16
 HOURS: 8:00 - 4:15

Lloyd J. Banks
 Chairman of the Board
 and Chief Executive
 Officer
 TELE: 263-4703

Richard C. Kilborn
 Vice Chairman of the
 Board
 TELE: 263-4610

L. Ben Lytle
 President and
 Chief Operating Officer
 TELE: 263-4292

Ronald E. Rosenberg
 Senior Vice President
 Government and Consumer
 Sector
 TELE: 841-4401

Marsha Barker
 Medicare Coordinator
 TELE: 841-4405

Stephen Crickmore
 Vice President
 Medicare A and B
 TELE: 841-4540

Dennis Brinker
 Director, Audit and
 Reimbursement and
 Controller
 Government Finance
 TELE: 841-4429

IOWA

IASD HEALTH SERVICES CORP.
 636 Grand Avenue
 Station 28
 Des Moines, Iowa 50309

PROVIDER SERVICE AREA: States of Iowa and South Dakota
 SPECIAL CLAIMS: HHA

FTS 515-245-4618 (Direct Dial)
 FAX 515-245-3984

AGREEMENT NO. HCFA 87-001-1.17
 HOURS: 8:00 - 4:30

Robert D. Ray
 President and Chief
 Executive Officer

C. Craig Hennessy
 Chief Operating Officer

Sally T. Wood
 Vice President
 Government Programs

KANSASBLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

1133 Topeka Avenue
 P.O. Box 239
 Topeka, Kansas 66601

PROVIDER SERVICE AREA: State of Kansas

FTS 913-291-7000 (Direct Dial)
 FAX 913-291-7824

AGREEMENT NO. HCFA 87-001-1.19
 HOURS: 8:00 - 4:30

G. Wayne Johnston
 President

 Beryl Lowry-Born
 Controller

Thomas L. Miller
 Senior Vice President
 Internal Affairs

Jay Lohmann
 Vice President
 Government Programs
 and Community Affairs

KENTUCKYBLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.

9901 Linn Station Road
 Louisville, Kentucky 40223

PROVIDER SERVICE AREA: State of Kentucky

FTS 502-423-2011 (Direct Dial)
 FAX 502-423-6981

AGREEMENT NO. HCFA 87-001-1.20
 HOURS: 8:00 - 4:30

Stephen T. Bow
 President and
 Chief Executive Officer

 William R. Newson
 Consultant to the
 President

Richard A. Hermanson
 Director
 Government Programs
 Division

Frank F. Broadus, Jr
 Vice President
 Government Programs

LOUISIANA

LOUISIANA HEALTH SERVICE AND INDEMNITY COMPANY
 (d/b/a BLUE CROSS OF LOUISIANA)
 P.O. Box 95021
 Baton Rouge, Louisiana 70895-9021

STREET ADDRESS:
 10225 Florida Boulevard
 Baton Rouge, Louisiana 70815-1791

PROVIDER SERVICE AREA: State of Louisiana

FTS 504-273-5126 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.21
 FAX 504-389-0789 HOURS: 8:00 - 4:30

John B. Johnson, Jr. President and Chief Executive Officer TELE: 295-2500	Ed Hanchey Vice President Provider Reimbursement and Auditing TELE: 273-5268	J.D. Prejean Corporate Vice President Government Operations TELE: 273-5126
		Mannie D. Paine, M.D. Medicare Director/Part A TELE: 273-5139

MAINE

ASSOCIATED HOSPITAL SERVICE OF MAINE
 (d/b/a MAINE BLUE CROSS AND BLUE SHIELD)
 110 Free Street
 Portland, Maine 04101

PROVIDER SERVICE AREA: State of Maine
 SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC

FTS 207-775-3536 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.22
 FAX 207-854-5215

William R. Johnson President	George W. Hansen Senior Vice President and Treasurer	Richard Haggerty Medicare Coordinator
Peter H. Brown Vice President Government Programs	Albert Harvey Director of Audit and Reimbursement	John Raeke Director Medicare Medical Review

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
Timonium Industrial Park
Timonium, Maryland 21093

PROVIDER SERVICE AREA: State of Maryland and
the District of Columbia

FTS 301-561-4034 (Direct Dial)
FAX 301-561-7951

AGREEMENT NO. HCFA 87-001-1.23
HOURS: 8:00 - 4:15

Carl J. Sardegna
President
TELE: 494-5252

Philip H. Grantham
Senior Vice President
of Corporate Staff
TELE: 494-5558

Glenn A. Shimmel
Vice President
Government Programs
TELE: 561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
Boston, Massachusetts 02106

PROVIDER SERVICE AREA: State of Massachusetts

FTS 617-956-2532 (Direct Dial)
FAX 617-350-4727

AGREEMENT NO. HCFA 87-001-1.24
HOURS: 8:00 - 4:00

John Larkin Thompson
President and Chief
Executive Officer

Herbert F. Clark
Senior Vice President
Finance and
Administration

Louis J. Resca, Jr.
Vice President
Government Programs

Gerald P. Roche
Assistant Vice President
Government Programs

MICHIGAN

BLUE CROSS AND BLUE SHIELD OF MICHIGAN
 600 Lafayette East
 Detroit, Michigan 48226

PROVIDER SERVICE AREA: State of Michigan

FTS 313-225-9000 (Direct Dial)
 FAX 313-225-9397

AGREEMENT NO. HCFA 88-001-1.25
 HOURS: 8:30 - 4:45

Richard E. Whitmer
 President and Chief
 Executive Officer
 TELE: 225-0443

Mary Meakin
 Director
 Government Business
 Programs
 TELE: 225-8335

Jeanne Carlson
 Vice President of
 Reimbursement
 TELE: 225-0589

William Van Faasen
 Senior Vice President
 TELE: 225-8202

Rogerlene Reaves
 Manager
 Government Business
 Relations
 TELE: 225-8338

Joe Dobrich
 Director
 Medicare A Operations
 TELE: 225-9341

Rosalee Livingston
 Vice President
 Government Business
 Group
 TELE: 225-0860

MINNESOTA

BLUE CROSS AND BLUE SHIELD OF MINNESOTA
 P.O. Box 64357
 St. Paul, Minnesota 55164

STREET ADDRESS:
 3535 Blue Cross Road
 St. Paul, Minnesota 55164

PROVIDER SERVICE AREA: State of Minnesota

FTS 612-456-8000 (Direct Dial)
 FAX 612-456-1050

AGREEMENT NO. HCFA 88-001-1.26
 HOURS: 8:15 - 4:30

Andrew P. Czajkowski
 President
 TELE: 456-8400

Jennifer Joy Bahnemann
 Assistant Vice President
 Government Programs
 TELE: 456-8601

Sandra Humphrey
 Senior Manager
 Medicare A Operations
 TELE: 456-8621

Norman C. Storbakken
 Group Vice President and
 Chief Financial Officer
 TELE: 456-8040

Daryl Blowers
 Director
 Provider Audit and
 Reimbursement
 TELE: 456-8450

MISSISSIPPI

BLUE CROSS AND BLUE SHIELD OF MISSISSIPPI, INC
 3545 Lakeland Drive
 P.O. BOX 23035
 Jackson, Mississippi 39225-3035

PROVIDER SERVICE AREA: State of Mississippi

FTS 601-932-3704 (Direct Dial)
 FAX 601-939-7035

AGREEMENT NO. HCFA 87-001-1.27
 HOURS: 8:00 - 4:30

R. Earl Beck Chairman	Maurine Blake Senior Vice President Government Programs	Sarah Burkett Assistant Vice President Medicare Benefits Administration
Aaron J. Johnston President and Chief Executive Officer	Richard Lefoldt Vice President Provider Reimbursement and Audit	

MISSOURI

(See Part III of this Directory -
 Blue Cross and Blue Shield of Missouri)

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

GREAT FALLS DIVISION P.O. Box 5004 Great Falls, Montana 59403	HELENA DIVISION P.O. Box 4309 Helena, Montana 59601
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STREET ADDRESS: 3360 Tenth Avenue, South Great Falls, Montana 59403	STREET ADDRESS: 404 Fuller Avenue Helena, Montana 59601
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PROVIDER SERVICE AREA: State of Montana

FTS 406-791-4000 (Direct Dial)
 FAX 406-727-9355

AGREEMENT NO. HCFA 87-001-1.30
 HOURS: (Winter) 8:00 - 5:00
 (Summer Hours - Memorial Day to Labor Day)
 7:30 - 4:00

Alan F. Cain President (Located in Helena Division) FAX 406-442-9968	Carl Tanberg Vice President Provider Services (Medicare Coordinator)	Mike Wagner Medicare Manager
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NEBRASKA

BLUE CROSS AND BLUE SHIELD OF NEBRASKA
 P.O. Box 3248, Main Post Office Station
 Omaha, Nebraska 68180

STREET ADDRESS:
 7261 Mercy Road
 Omaha, Nebraska 68124

PROVIDER SERVICE AREA: State of Nebraska

FTS 402-390-1883 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.31
 FAX 403-392-2141 HOURS: 8:00 - 4:30

William H. Heavey President	David Realph Senior Vice President Finance and Government Programs	John T. Hines Vice President Government Programs
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NEVADA
 (See Aetna Life Casualty Company)

NEW HAMPSHIRE

NEW HAMPSHIRE-VERMONT HEALTH SERVICE
 Two Pillsbury Street
 Concord, New Hampshire 03301

PROVIDER SERVICE AREA: States of New Hampshire and Vermont
 SPECIAL CLAIMS: RHC

FTS 603-224-9511 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.32
 FAX 603-224-9511 Ask for Ext. 3054 HOURS: 8:00 - 4:30

John L. Marcille President	Edward Cutting Vice President Client Services	Roger Loos Director Medicare Satellite Administration
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NEW JERSEY

BLUE CROSS AND BLUE SHIELD OF NEW JERSEY, INC.
 33 Washington Street
 Newark, New Jersey 07102

PROVIDER SERVICE AREA: State of New Jersey

FTS 201-456-2000 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.33
 FAX 201-456-2050 HOURS: 8:00 - 5:00

Donald M. Daniels President TELE: 456-2601	Joan F. Boyle Executive Vice President TELE: 456-3174
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NEW MEXICO

NEW MEXICO BLUE CROSS AND BLUE SHIELD, INC.
 P.O. Box 13597
 Albuquerque, New Mexico 87192-3597

STREET ADDRESS:
 12800 Indian School Road, N.E.
 Albuquerque, New Mexico 87112

PROVIDER SERVICE AREA: State of New Mexico
 SPECIAL CLAIMS: HHA, RHC

FTS 505-291-3540 (Direct Dial)
 FAX 505-291-3541

AGREEMENT NO. HCFA 87-001-1.34
 HOURS: 8:00 - 4:30

C. Wyndham Kidd, Jr.
 President
 TELE: 291-3571

Elisa Hamill
 Senior Vice President
 Government Programs
 TELE: 291-3540

NEW YORK

EMPIRE BLUE CROSS AND BLUE SHIELD
 622 Third Avenue
 New York, New York 10017

PROVIDER SERVICE AREA: State of New York

FTS 212-490-4567 (Direct Dial)
 FAX 212-682-5746

AGREEMENT NO. HCFA 87-001-1.38
 HOURS: 8:30 - 4:30

Albert A. Cardone
 Chairman of the Board
 and Chief Executive
 Officer
 TELE: 490-7070

Harvey W. Friedman
 Divisional Vice
 President
 Government Programs
 TELE: 490-4470

BILL PROCESSING SITE:
 CORRESPONDENCE SHOULD BE SENT TO:
 MEDICARE PART A BILL PROCESSING
 P.O. Box 4846
 Syracuse, New York 13221

STREET ADDRESS:
 518 James Street
 Syracuse, New York 13203

FTS 315-474-4100 (Direct Dial)
 FAX 315-474-8741

HOURS: 8:00 - 4:15

John B. Olsen
 Vice President
 Statewide Medicare A
 Operations
 TELE: 474-4120

NORTH CAROLINABLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

P.O. Box 2291
 Durham, North Carolina 27702

STREET ADDRESS:
 800 South Duke Street
 Durham, North Carolina 27701

PROVIDER SERVICE AREA: State of North Carolina

FTS 919-688-5528 (Direct Dial)
 FAX 919-688-4973

AGREEMENT NO. HCFA 87-001-1.43
 HOURS: 8:00 - 4:30

Thomas A. Rose President	Theresa L. Morris Director Medicare Claims	O. Brown Gardner Senior Director Medicare Programs
J. Sherman Owens Vice President Benefits Administration		

NORTH DAKOTABLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13th Avenue, S.W.
 Fargo, North Dakota 58121

PROVIDER SERVICE AREA: State of North Dakota

FTS 701-282-1100 (Direct Dial)
 FAX 701-282-1469

AGREEMENT NO. HCFA 87-001-1.44
 HOURS: 8:00 - 4:30

Mayo Christianson President TELE: 282-1325	LeNoel Lichtsinn Senior Vice President TELE: 282-1329	David Cummings Medicare Coordinator and Manager Medicare Operations TELE: 282-1200
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OHIOCOMMUNITY MUTUAL INSURANCE COMPANY

CORPORATE ADDRESS:
 Atrium Two, Suite 2600
 221 E. Fourth Street
 Cincinnati, Ohio 45202

MEDICARE OPERATIONS ADDRESS:
 Randall Building, Holiday Office Park
 P.O. Box 145482, 801 West Eight Street
 Cincinnati, Ohio 45250-5482

PROVIDER SERVICE AREA: State of Ohio

FTS 513-872-8100 (Direct Dial)
 FAX 513-852-4249

AGREEMENT NO. HCFA 87-001-1.46
 HOURS: 8:30 - 4:30

Dwane Houser
 President and
 Chief Executive Officer
 TELE: 872-8100

Donald M. Dominick
 Director
 Medicare Finance and
 Program Support
 TELE: 852-4354

Ed Shamrock
 Director
 Audit and Reimbursement
 TELE: 852-4330

Stefen F. Brueckner
 Group Senior Vice
 President and General
 Manager
 TELE: 513-977-8910

Richard Erb
 Medicare Coordinator
 TELE: 852-4288

Stephen E. Minnis
 Director
 Medicare Claims
 Operations
 TELE: 852-4201

Thomas C. Mowry
 Vice President
 Government Programs
 TELE: 852-4230

OKLAHOMA

GROUP HEALTH SERVICE OF OKLAHOMA, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)
 1215 South Boulder Avenue
 Tulsa, Oklahoma 74119

PROVIDER SERVICE AREA: State of Oklahoma

FTS 918-560-2090 (Direct Dial)
 FAX 918-560-2112

AGREEMENT NO. HCFA 87-001-1.52
 HOURS: 8:00 - 4:45

Ralph S. Rhoades
 President

Peggy A. Risinger
 Vice President and
 Director of
 Government Programs

OREGONBLUE CROSS AND BLUE SHIELD OF OREGON

P.O. Box 8110
 Portland, Oregon 97207-8110

STREET ADDRESS:
 100 S.W. Market Street
 Portland, Oregon 97201

PROVIDER SERVICE AREA: States of Oregon and Idaho
 also Clark County in the State of Washington

FTS 503-721-7007 (Direct Dial)
 FAX 503-228-3304

AGREEMENT NO. HCFA 87-001-1.53
 HOURS: 9:00 - 3:00

Solomon D. Menashe
 President
 TELE: 225-5220

Richard Woolworth
 Executive Vice President
 Internal Operations
 TELE: 225-5206

James E. Verdick
 Vice President
 Government Programs
 TELE: 721-7115

PENNSYLVANIA

INDEPENDENCE BLUE CROSS
 (Formerly BLUE CROSS OF GREATER PHILADELPHIA)
 1901 Market Street
 Philadelphia, Pennsylvania 19103

PROVIDER SERVICE AREA: Pennsylvania Counties of Philadelphia,
 Bucks, Montgomery, Chester, and Delaware
 SPECIAL CLAIMS: HHA

FTS 215-564-2100 (Direct Dial)
 FAX 215-241-3679

AGREEMENT NO. HCFA 87-001-1.72
 HOURS: 8:15 - 4:30

Eugene J. Ott
 Chief Operating Officer
 TELE: 241-2760

Thomas J. McElvogue
 Vice President
 Government and Special
 Affairs
 TELE: 241-2435

Robert A. McKeown
 Vice President
 Provider Services
 TELE: 241-2770

PENNSYLVANIA (Continued)

BLUE CROSS OF WESTERN PENNSYLVANIA
 Fifth Avenue Place
 Pittsburgh, Pennsylvania 15222

PROVIDER SERVICE AREA: Pennsylvania Counties except those listed for Independence Blue Cross
 SPECIAL CLAIMS: RHC

FTS 412-255-7000 (Direct Dial)
 FAX 412-392-4660

AGREEMENT NO. HCFA 87-001-1.56
 HOURS: 8:30 - 4:45

Eugene J. Barone
 President
 TELE: 255-8250

Gus P. Georgiadis
 Senior Vice President
 Consumer/Government
 Programs
 TELE: 255-7858

Lawrence T. Miller
 Vice President
 Government Programs
 TELE: 255-7351

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Mall
 Providence, Rhode Island 02901

PROVIDER SERVICE AREA: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
 FAX 401-272-2389

AGREEMENT NO. HCFA 87-001-1.58

Douglas J. McIntosh
 President

George Schobel
 Senior Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

SOUTH CAROLINA

BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICARE
 Fontaine Business Center
 300 Arbor Lake Drive, Suite 1300
 Columbia, South Carolina 29223

PROVIDER SERVICE AREA: State of South Carolina
 SPECIAL CLAIMS: HHA, P/E

FTS 803-754-1968 (Direct Dial)
 FAX 803-754-6762

AGREEMENT NO. HCFA 87-001-1.59
 HOURS: 8:30 - 5:00

M. Edward Sellers
 President and
 Chief Operating Officer

William R. Horton
 Vice President
 Medicare Operations

DIRECT CORRESPONDENCE
 TO:
 Mr. William R. Horton

SOUTH DAKOTA
(See IASD Health Service Corp)

TENNESSEE

BLUE CROSS AND BLUE SHIELD OF TENNESSEE
801 Pine Street
Chattanooga, Tennessee 37402

PROVIDER SERVICE AREA: State of Tennessee
SPECIAL CLAIMS: RHC

FTS 615-755-5779 (Direct Dial)
FAX 615-752-6518

AGREEMENT NO. HCFA 87-001-1.60
HOURS: 8:00 - 4:15

James R. McGuff President	Wesley Sorrow Vice President Finance	David L. Deal Director Government Programs
William A. Nuckles Executive Vice President Chief Administrative Officer	Robert Wortman Executive Vice President Internal Affairs	

TEXAS

BLUE CROSS AND BLUE SHIELD OF TEXAS, INC.
P.O. Box 660156
Dallas, Texas 75266-0156

STREET ADDRESS:
901 South Central Expressway
Richardson, Texas 75080

PROVIDER SERVICE AREA: State of Texas

FTS 214-669-6900 (Direct Dial) AGREEMENT NO. HCFA 87-001-1.62
FAX 214-669-7612 HOURS: 7:30 - 4:00

John D. Melton President TELE: 669-6010	Rogers K. Coleman, M.D. Executive Vice President TELE: 669-6011	Edwin D. Langford Vice President Provider Reimbursement TELE: 680-7600
Jeff Langmead Senior Vice President TELE: 669-6065	Vernon Walker Vice President Comptroller TELE: 669-6190	Lelia Wright Vice President Medicare TELE: 669-7414

UTAH

BLUE CROSS AND BLUE SHIELD OF UTAH
 2455 Parley's Way
 P.O. Box 30270
 Salt Lake City, Utah 84130

PROVIDER SERVICE AREA: State of Utah

FTS 801-487-6441 (Direct Dial)
 FAX 801-481-6994

AGREEMENT NO. HCFA 87-001-1.63
 HOURS: 8:30 - 4:30

Jed Pitcher President and Chief Executive Officer TELE: 487-6441	Frank Leonard Vice President Finance TELE: 487-6441	Reid Greenwood Vice President Benefit Administration and Government Programs (Medicare Coordinator) TELE: 481-6631
---	--	---

VERMONT

(See New Hampshire-Vermont Health Service)

VIRGINIA

BLUE CROSS AND BLUE SHIELD OF VIRGINIA
 602 South Jefferson Street
 P.O. Box 12201
 Roanoke, Virginia 24023-2201

PROVIDER SERVICE AREA: State of Virginia

FTS 804-359-7000 (Direct Dial)
 FAX 703-985-2089 (Roanoke Office)
 804-342-2225 (Richmond Office)

AGREEMENT NO. HCFA 87-001-1.64
 HOURS: 8:15 - 4:45

Norwood H. Davis, Jr. Chief Executive Officer and Chairman of the Board TELE: 804-359-7173	Paul S. Keyser Vice President Medicare Operations TELE: 703-985-2069	Thomas Jarvis Director Medicare Operations TELE: 703-985-3930
--	---	--

Timothy Brown
Director
Reimbursement
TELE: 804-342-2222

WASHINGTONBLUE CROSS OF WASHINGTON AND ALASKA

P.O. Box 2847
 Seattle, Washington 98111-2847

STREET ADDRESS:
 7001 - 220TH S.W.
 Mountlake Terrace, Washington 98043

PROVIDER SERVICE AREA: States of Washington and Alaska

FTS 206-670-5524 (Direct Dial)
 FAX 206-670-5543

AGREEMENT NO. HCFA 87-001-1.66
 HOURS: 8:30 - 5:00

Donald Lockwood
 President
 FTS: 206-361-3854

Bill Eastwood
 Vice President
 Benefit Services
 TELE: 670-4168

Janet Russell
 Manager
 Federal Programs
 TELE: 670-5504

WEST VIRGINIABLUE CROSS/BLUE SHIELD OF WEST VIRGINIA, INC.

P.O. Box 231
 Charleston, West Virginia 25321

FOR EXPRESS MAIL:
 200 Kanawha Boulevard East
 Charleston, West Virginia 25301

PROVIDER SERVICE AREA: State of West Virginia

FTS 304-347-7600 (Direct Dial)
 FAX 304-347-7696

AGREEMENT NO. HCFA 87-001-1.67
 HOURS: 8:30 - 4:30

James W. Heaton
 President
 TELE: 347-7770

Fritz Moore
 Vice President
 Medicare Operations
 TELE: 347-7643

Susan Hereford
 Director, Medicare Audit
 and Reimbursement
 TELE: 347-7653

Samuel Tyre
 Senior Vice President
 TELE: 347-7535

Tom Cunningham
 Director, Medicare
 Claims
 TELE: 347-7656

WISCONSIN

BLUE CROSS BLUE SHIELD UNITED OF WISCONSIN
 P.O. Box 2025
 Milwaukee, Wisconsin 53212-2025

STREET ADDRESS:
 1515 N. River Center Drive
 Milwaukee, Wisconsin 53212

PROVIDER SERVICE AREA: State of Wisconsin
 SPECIAL CLAIMS: HHA

FTS 414-226-5000 (Direct Dial)
 FAX 414-226-5226

AGREEMENT NO. HCFA 87-001-1.70
 HOURS: (Winter) 8:00 - 4:30
 (Summer) 7:45 - 4:30
 (Fri((Only)) 7:45 - 1:30

Thomas R. Hefty
 President and Chief
 Executive Officer
 TELE: 226-6295

Thomas Williams
 Vice President
 Government Programs
 TELE: 226-6004

Larry Pierzchalski
 Senior Manager
 Provider Audit
 TELE: 226-6991

Thomas Gazzana
 Vice President
 Health Management
 TELE: 226-6202

WYOMING

BLUE CROSS AND BLUE SHIELD OF WYOMING
 4000 House Avenue
 P.O. Box 2266
 Cheyenne, Wyoming 82001

PROVIDER SERVICE AREA: State of Wyoming

FTS 307-634-1393 (Direct Dial)
 FAX 307-778-8582

AGREEMENT NO. HCFA 87-001-1.71
 HOURS: 8:00 - 5:00

Charles E. Chapman
 President
 Medicare Coordinator
 TELE: 634-1393

Lloyd Wilder
 Senior Director of
 Federal Programs
 TELE: 634-1393

PART II - BLUE SHIELD PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

JURISDICTION: State of Alabama

FTS 205-988-2100 (Direct Dial)
FAX 205-988-2949

CONTRACT NO. HCFA 87-003-2
HOURS: 8:00 - 4:45

William H. Mandy
President
TELE: 988-2118

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
TELE: 988-2126

Leigh Forman
Manager
Medicare B Claims
TELE: 988-2777

E. G. Thrasher
Executive Vice President
TELE: 988-2116

Norman Love
Director, Federal
Programs
TELE: 988-2137

ALASKA

(See Aetna Life and Casualty Company)

ARIZONA

(See Aetna Life and Casualty Company)

ARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC. A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

JURISDICTION: State of Arkansas

FTS 501-740-5011 (Direct Dial)
FAX 501-378-2804

CONTRACT NO. HCFA-87-004-2
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
TELE: 378-2133

Regina H. Stewart
Vice President
Government Programs
TELE: 378-2836

Theresa Milligan
Manager, Government
Programs Support
TELE: 378-2078

Sharon Allen
Executive Vice President
TELE: 378-2145

CALIFORNIA

CALIFORNIA PHYSICIANS' SERVICE
 (d/b/a BLUE SHIELD OF CALIFORNIA)
 P.O. Box 7013
 San Francisco, California 94120

STREET ADDRESS:
 1 Beach Street
 San Francisco, California 94133

JURISDICTION: State of California (North)

FTS 415-445-5087 (Direct Dial)
 FAX 415-445-5677

CONTRACT NO. HCFA-87-005-2
 HOURS: 8:00 - 4:30

Thomas C. Patton
 Chief Executive Officer
 and Chairman
 TELE: 445-5087

Michael Ganahl
 Senior Vice President
 and Chief Financial
 Officer
 TELE: 445-5101

James McMurtry
 Vice President
 Medicare
 FTS 916-896-7093

Charles W. Stewart
 President
 TELE: 445-5097

Margaret Green
 Senior Vice President
 Standard Claims and
 Medicare
 TELE: 445-5646

Diane Jiminez
 Manager
 Medicare Liaison
 and Medical Review
 TELE: 445-5413

COLORADO

ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
 (d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)
 700 Broadway
 Denver, Colorado 80273

JURISDICTION: State of Colorado

FTS 303-831-2131 (Direct Dial)
 FAX 303-839-5876

CONTRACT NO. HCFA-87-006-2
 HOURS: 8:00 - 4:30

John R. Galbraith
 President
 TELE: 831-2802

Tom Gillgannon
 Vice President
 Government Programs
 TELE: 831-2788

James Wanebo
 Director
 Medicare Part B Claims
 Operations
 TELE: 831-2943

Elisa J. Hamill
 Senior Vice President
 Government Programs
 TELE: 831-2406

Steven Endress
 Senior Vice President
 Finance and Actuarial
 Services
 TELE: 831-2123

Susan Schutte
 Director
 Government Services
 TELE: 831-2276

CONNECTICUT
(See The Travelers Insurance Company)

DELAWARE
(See Pennsylvania Blue Shield)

DISTRICT OF COLUMBIA
(See Pennsylvania Blue Shield)

FLORIDA

BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

532 Riverside Avenue
P.O. Box 1798
Jacksonville, Florida 32231

JURISDICTION: State of Florida

FTS 904-791-6111 (Direct Dial)
FAX 904-791-6838

CONTRACT NO. HCFA-87-009-2
HOURS: 8:00 - 4:30

William E. Flaherty President	Karen Huber Director Quality and Technical Services	Jeff Hinson Director of Claims
Antonio (Tony) Favino Senior Vice President Operations	Henry Douglas Director of Communications	Curtis Lord Director Administrative Services and Health Services Data
W. Charles Scott Vice President Medicare Part B		

GEORGIA
(See Aetna Life and Casualty Company)

HAWAII
(See Aetna Life and Casualty Company)

IDAHO
(See EQUICOR, Inc.)

ILLINOIS

HEALTH CARE SERVICE CORPORATION
233 North Michigan Avenue
Chicago, Illinois 60601

JURISDICTION: State of Illinois

FTS 312-938-6000 (Direct Dial)
FAX 312-861-0319

CONTRACT NO. HCFA-89-010-2
HOURS: 8:00 - 4:00

S. Martin Hickman President and Chief Executive Officer TELE: 938-6817	John F. Nutting Senior Vice President Government Contracts TELE: 938-6209	Ann J. Shannon Vice President Medicare Part B Support TELE: 938-7474
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HEALTH CARE SERVICE CORPORATION (Continued)

MARION FACILITY:
 P.O. Box 995
 Marion, Illinois 62959

FTS 618-997-2311
 FAX 618-993-8091

William J. Gowen
 Vice President
 Medicare Part B

Joan Davis
 Medicare Coordinator

INDIANAASSOCIATED INSURANCE COMPANIES, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:
 8320 Craig Street, Suite 100
 Indianapolis, Indiana 46250-0452

EXECUTIVE OFFICES:
 120 West Market Street
 Indianapolis, Indiana 46204-2805

JURISDICTION: State of Indiana

FTS 317-841-4425 (Direct Dial)
 FAX 317-841-4691

CONTRACT NO. HCFA-88-011-2
 HOURS: 8:00 - 4:15

Lloyd J. Banks
 Chairman of the Board
 and Chief Executive
 Officer
 TELE: 263-4703

L. Ben Lytle
 President and Chief
 Operating Officer
 TELE: 263-4292

Stephen Crickmore
 Vice President
 Medicare A and B
 TELE: 841-4540

Richard C. Kilborn
 Vice Chairman of the
 Board
 TELE: 263-4610

Ronald E. Rosenberg
 Senior Vice President
 Government and Consumer
 Sector
 TELE: 841-4401

Marsha Barker
 Medicare Coordinator
 TELE: 841-4405

IOWA

IASD HEALTH SERVICES CORP.
 636 Grand Avenue
 Station 28
 Des Moines, Iowa 50309

JURISDICTION: State of Iowa

FTS 515-245-4618 (Direct Dial)
 FAX 515-245-3984

CONTRACT NO. HCFA-87-012-2
 HOURS: 8:00 - 4:30

Robert D. Ray President and Chief Executive Officer	C. Craig Hennessy Chief Operating Officer	Sally T. Wood Vice President Government Programs
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KANSAS

BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.
 1133 Topeka Avenue
 P.O. Box 239
 Topeka, Kansas 66601

JURISDICTION: States of Kansas (All Counties except Johnson
 and Wyandotte) and Nebraska

FTS 913-291-7000 (Direct Dial)
 FAX 913-291-7824

CONTRACT NO. HCFA-88-040-2
 HOURS: 8:00 - 4:30

G. Wayne Johnston President	Jay Lohmann Vice President Government Programs and Community Affairs	Beryl Lowry-Born Controller
Thomas L. Miller Senior Vice President Internal Affairs		

KENTUCKY

BLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.
 100 East Vine Street
 6th Floor
 Lexington, Kentucky 40507

JURISDICTION: State of Kentucky

FTS 606-233-1436 (Direct Dial)
 FAX 606-281-5819

CONTRACT NO. HCFA-87-036-2
 HOURS: 8:00 - 4:30

Steven T. Bow President and Chief Executive Officer	William R. Newson Consultant to the President Michael Warman Director Medicare, Part B	Frank F. Broadus, Jr. Vice President Government Programs
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LOUISIANA

(See Arkansas Blue Cross and Blue Shield, Inc.)

MAINE

(See Blue Cross and Blue Shield of Massachusetts, Inc.)

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

JURISDICTION: All Maryland Counties except Princes Georges
 and Montgomery (See Pennsylvania Blue Shield)

FTS 301-561-4045 (Direct Dial)
 FAX 301-561-7951

CONTRACT NO. HCFA-87-014-2
 HOURS: 8:00 - 4:15

Carl J. Sardegna
 President
 TELE: 494-5252

Philip H. Grantham
 Senior Vice President
 of Corporate Staff
 TELE: 494-5558

Glenn A. Shimmel
 Vice President
 Government Programs
 TELE: 561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
 Boston, Massachusetts 02106

JURISDICTION: State of Massachusetts (Cost Reimbursement Contract)
 States of Maine, Vermont and New Hampshire
 (Tri-State Fixed-Price Contract)

FTS 617-956-3414 (Direct Dial)
 FAX 617-956-2343

CONTRACT NO. HCFA-87-015-2
 CONTRACT NO. HCFA-FP-85-060-2
 HOURS: 8:00 - 4:00

MASSACHUSETTS COST CONTRACT OPERATION:

John Larkin Thompson
 President and Chief
 Executive Officer

Louis J. Resca, Jr.
 Vice President
 Government Programs

Sharon Smith
 Assistant Vice President
 Government Programs

Herbert F. Clark
 Senior Vice President
 Finance and
 Administration

MAINE TRI-STATE FIXED PRICE CONTRACT OPERATIONS

Pearl Somaini-Dayer
 Manager
 Blue Shield of
 Massachusetts/Tri-State
 Medicare Claims
 P.O. Box 1010
 Biddeford, Maine 04005
 FTS 207-282-5991

Paul Duplinsky
 Program Manager
 3 Landry Street
 Biddeford, Maine 04005
 FTS 207-282-5991

MICHIGAN

BLUE CROSS AND BLUE SHIELD OF MICHIGAN
 600 Lafayette East
 Detroit, Michigan 48226

JURISDICTION: State of Michigan

FTS 313-225-9000 (Direct Dial)
 FAX 313-225-9397

CONTRACT NO. HCFA-88-016-2
 HOURS: 8:30 - 4:45

Donald M. D. Thurber
 Chairman
 TELE: 225-0531

Rosalee Livingston
 Vice President
 Government Business
 Group
 TELE: 225-0860

Lou Gorning
 Director
 Medicare B Operations
 TELE: 225-7374

Richard E. Whitmer
 President and Chief
 Executive Officer
 TELE: 255-0443

Mary Meakin
 Director
 Government Business
 Programs
 TELE: 225-8335

Rogerlene Reaves
 Manager
 Government Business
 Relations
 TELE: 225-8338

William Van Faasen
 Senior Vice President
 Operations
 TELE: 225-8202

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
 St. Paul, Minnesota 55164

STREET ADDRESS:
 Waterview Office Tower
 1200 Yankee Doodle Road
 Eagan, Minnesota 55122

JURISDICTION: All Minnesota Counties except Anoka, Dakota, Fillmore,
 Goodhue, Hennepin, Houston, Olmstead, Ramsey, Wabasha,
 Washington and Winona. (See Travelers Insurance Company).

FTS 612-456-8000 (Direct Dial)
 FAX 612-456-1050

CONTRACT NO. HCFA-88-035-2
 HOURS: 8:15 - 4:30

Andrew P. Czajkowski
 President
 TELE: 456-8400

Jennifer Joy Bahnemann
 Assistant Vice President
 Government Programs
 TELE: 456-8601

Mary Jane Salem
 Senior Manager
 Medicare B Operations
 TELE: 456-8643

Norman C. Storbakken
 Group Vice President and
 Chief Financial Officer
 TELE: 456-8040

MISSISSIPPI

(See The Travelers Insurance Company)

MISSOURIBLUE CROSS AND BLUE SHIELD OF KANSAS CITY

P.O. Box 419840
 Kansas City, Missouri 64141

STREET ADDRESS:
 2301 Main
 Kansas City, Missouri 64141

JURISDICTION: Western Missouri and the Counties of
 Johnson and Wyandotte in Kansas

FTS 816-395-2222 (Direct Dial)
 FAX 816-561-9446

CONTRACT NO. HCFA-87-017-2
 HOURS: 8:00 - 4:30

Richard P. Krecker
 President

Fred Tromans
 Senior Vice President
 Claims

DIRECT CORRESPONDENCE
 TO:
 Brian Thompson
 Director, Medicare

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

P.O. Box 4309
404 Fuller Avenue
Helena, Montana 59601

JURISDICTION: State of Montana

FTS 406-791-4000 (Direct Dial)
FAX 406-442-9968

CONTRACT NO. HCFA-87-018-2
HOURS: 8:00 - 5:00

Alan F. Cain President TELE: 791-4000	Hal Rawson Vice President Planning and Government Operations (Medicare Coordinator) TELE: 444-8262	Marsha Vanderhoff Medicare Manager TELE: 444-8374
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NEBRASKA

(See Blue Cross and Blue Shield of Kansas, Inc.)

NEVADA

(See Aetna Life and Casualty Company)

NEW HAMPSHIRE

(See Blue Cross and Blue Shield of Massachusetts - Tri-State)

NEW JERSEY

(See Pennsylvania Blue Shield)

NEW MEXICO

(See Aetna Life and Casualty Company)

NEW YORK

BLUE SHIELD OF WESTERN NEW YORK, INC.
 275 Oak Street, P.O. Box 356
 Buffalo, New York 14240-0356

UPSTATE MEDICARE DIVISION:
 7-9 Court Street
 Binghamton, New York 13901-3197

JURISDICTION: The State of New York (except for the Counties served by Empire and Group Health, Inc.)

FTS 716-855-7000 (Direct Dial)
 FAX 716-855-6922

CONTRACT NO. HCFA 87-022-2
 HOURS: 8:15 - 4:30

John T. Manyon
 President and
 Chief Executive
 Officer
 TELE: 855-6981

Henry F. Becker
 Senior Vice President
 External Operations
 TELE: 855-7720

Jerry Maciejewski
 Senior Vice President
 Upstate Medicare
 Division
 TELE: FTS 607-772-9264
 FAX 607-779-6395

NOTE: Correspondence concerning Medicare should be sent directly to the Upstate Medicare Division

EMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue
 New York, New York 10017

JURISDICTION: Counties of Bronx, Columbia, Delaware, Dutchess, Greene, Kings, Nassau, New York, Orange, Putnam, Richmond, Rockland, Suffolk, Sullivan, Ulster and Westchester.

FTS 212-490-4567 (Direct Dial)
 FAX 212-682-5746

CONTRACT NO. HCFA 87-021-2
 HOURS: 8:30 - 4:30

Albert A. Cardone
 Chairman of the Board
 and Chief Executive
 Officer
 TELE: 490-7070

Harvey W. Friedman
 Divisional Vice
 President
 Government Programs
 TELE: 490-4470

Gloria M. McCarthy
 Vice President
 Part B
 TELE: 490-5577

NORTH CAROLINA
 (See EQUICOR, Inc.)

NORTH DAKOTA

BLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA
4510 13TH Avenue, S.W.
Fargo, North Dakota 58121

JURISDICTION: The States of North Dakota
and South Dakota

FTS 701-282-1100 (Direct Dial)
FAX 701-282-1469

CONTRACT NO. HCFA 87-023-2
HOURS: 8:00 - 4:30

Mayo Christianson
President
TELE: 282-1325

LeNoel Lichtsinn
Senior Vice President
TELE: 282-1329

David Cummings
Medicare Coordinator
TELE: 282-1200

OHIO
(See Nationwide Mutual Insurance Company)

OKLAHOMA
(See Aetna Life and Casualty Company)

OREGON
(See Aetna Life and Casualty Company)

PENNSYLVANIAPENNSYLVANIA BLUE SHIELD

P.O. Box 89065

Camp Hill, Pennsylvania 17089-0065

FOR EXPRESS MAIL:

1800 Center Street

Camp Hill, Pennsylvania 17089

JURISDICTION: States of Pennsylvania, Delaware, and New Jersey; District of Columbia, City of Alexandria, Arlington and Fairfax Counties in Virginia; Prince Georges and Montgomery Counties in Maryland.

FTS 717-763-3151 (Direct Dial)
 FAX 717-731-2431 (Center Street)
 717-975-7045 "
 717-561-5608 (East Park Drive)

CONTRACT NO. HCFA 87-025-2
 HOURS: 8:30 - 4:45

Samuel Ross
 President
 TELE: 763-3415

Robert B. Edmiston, M.D.
 Senior Vice President
 Professional Affairs
 TELE: 763-3312

Everett F. Bryant
 Senior Vice President
 TELE: 763-3919

Thomas R. Stone, Ph.D.
 Vice President
 Medical Support Service
 TELE: 731-2456

Richard Johnson
 Vice President
 Medicare Operations
 Pennsylvania, Delaware,
 District of Columbia
 TELE: 763-3495

Joseph Kreuer
 Vice President
 Medicare Operations
 New Jersey
 TELE: 561-5604

PUERTO RICOSEGUROS DE SERVICIO DE SALUD DE PUERTO RICO, INC.
 G.P.O. Box 3628, San Juan, Puerto Rico 00936-3628

STREET ADDRESS:
 1441 Franklin D. Roosevelt Avenue
 Caparra, Puerto Rico 00920

JURISDICTION: Puerto Rico and U.S. Virgin Islands

FTS 809-749-4949 (Switch Board)
 FTS 809-749-4080 (Medicare)
 FAX 809-749-4091

CONTRACT NO. HCFA 87-033-2
 HOURS: 7:45 - 4:15
 Atlantic Standard Time

VACANT
 President
 TELE: 749-4515

Leopoldo Mercado, Esq.
 Acting Vice President
 TELE: 749-4114

Maldonado de Oms
 M.D., M.P.H.
 Senior Vice President
 Medicare
 TELE: 749-4080

Orlando Lomba
 Assistant Vice President
 Medicare
 TELE: 749-4031

Ruben Eli Matos
 Assistant Vice President
 Medicare Administration
 TELE: 749-4033

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Mall
 Providence, Rhode Island 02901

JURISDICTION: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
 FAX 401-272-2389

CONTRACT NO. HCFA 87-026-2

Douglas J. McIntosh
 President

George Schobel
 Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICARE

Fontaine Business Center
 300 Arbor Lake Drive, Suite 1300
 Columbia, South Carolina 29223

JURISDICTION: State of South Carolina

FTS 803-754-1968 (Direct Dial)
 FAX 803-754-6762

CONTRACT NO. HCFA 87-027-2
 HOURS: 8:30 - 5:00

M. Edward Sellers
 President and
 Chief Operating Officer

Carolyn Bankhead
 Senior Vice President
 CHAMPUS Program

DIRECT CORRESPONDENCE
 TO:
 William R. Horton
 Vice President
 Medicare Operations

SOUTH DAKOTA

(See Blue Shield of North Dakota)

TENNESSEE

(See EQUICOR, Inc.)

TEXASBLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

901 South Central Expressway
Richardson, Texas 75080

JURISDICTION: State of Texas

FTS 214-669-6900 (Direct Dial)
FAX 214-669-7612

CONTRACT NO. HCFA 87-029-2
TELE: 7:30 - 4:00

John D. Melton
President
TELE: 669-6010

Jeff Langmead
Senior Vice President
TELE: 669-6065

Lelia Wright
Vice President
Medicare
TELE: 669-7266

Rogers K. Coleman, M.D.
Executive Vice President
TELE: 669-6011

Vernon Walker
Vice President
Comptroller
TELE: 669-6190

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270, Medicare B
Salt Lake City, Utah 84130

JURISDICTION: State of Utah

FTS 801-487-6441 (Direct Dial)
FAX 801-481-6994

CONTRACT NO. HCFA 87-030-2
HOURS: 8:30 - 4:30

Jed Pitcher
President and
Chief Executive Officer
TELE: 487-6441

Frank Leonard
Vice President
Finance
TELE: 487-6441

Reid Greenwood
Vice President
Benefit Administration
and Government Programs
TELE: 481-6631

VERMONT

(See Blue Cross and Blue Shield of Massachusetts - Tri State)

VIRGINIA

(See The Travelers Insurance Company)

WASHINGTON

WASHINGTON PHYSICIANS' SERVICE
4th & Battery Building, 6th Floor
2401 - 4th Avenue
Seattle, Washington 98121

JURISDICTION: State of Washington

FTS 206-441-9370 (Direct Dial)
FAX 206-443-6354

CONTRACT NO. HCFA 87-034-2
HOURS: 8:00 - 5:00

Jack W. C. Heath
President
TELE: 443-6303

Kenneth Nelson
Vice President
TELE: 443-6335

Gisela Wisskirchen
Manager
Medicare Administration
TELE: 443-6356

WEST VIRGINIA
(See Nationwide Mutual Insurance Company)

WISCONSIN
(See Wisconsin Physician's Service Corporation)

WYOMING
(See EQUICOR, Inc.)

PART III - COMMERCIAL AND INDEPENDENT

AETNA LIFE AND CASUALTY COMPANY

[HOME OFFICE]
 151 Farmington Avenue
 Hartford, Connecticut 06156

EXPRESS MAIL ONLY:
 Medicare Administration - M-323
 306 Industrial Park Road
 Middletown, Connecticut 06457

PART A PROVIDER SERVICE AREA:
 States of Arizona, California, Connecticut, Florida,
 Illinois, Massachusetts, Nevada, New Jersey,
 Pennsylvania, Tennessee and Washington

PART B JURISDICTION:
 States of Alaska, Arizona, Georgia, Nevada, Oklahoma,
 Oregon, Hawaii, New Mexico, Guam, and Northern
 Marianna Islands

SPECIAL CLAIMS: HHA, RHC, OPA, HL

FTS 203-636-5666 (Direct Dial)
 FAX 203-636-1337

AGREEMENT NO. HCFA 87-300-1
 CONTRACT NO. HCFA 87-300-2
 CONTRACT NO. HCFA 88-326-2
 (For Georgia)

James Lynn
 President

 Edmund Kelly
 Vice President, Claims
 Employee Benefits
 Division

 Duane O. Loveless
 Assistant Vice President
 Medicare Administration
 TELE: 636-5667

Peggy Nail
 Director
 Part A
 TELE: 636-5643

 Cecil Bonneville
 Medicare Administration
 Group Division
 Audit and Reimbursement
 TELE: 636-5612

Robert Champagne
 Director
 Part B Medicare
 Operations
 TELE: 636-5669

 Kenneth K. Kerns
 Manager
 Medicare Administration
 Fiscal Management
 Planning and Personnel
 TELE: 636-5671

AETNA (Continued)FIELD OFFICES - PART ACALIFORNIA

Pat Taormino
 Regional Manager
 Medicare Benefits
 Administration
 P.O. Box 808019
 Petaluma, California
 94975-8019
 939 Transport Way
 Petaluma, CA 94975

 FTS 707-763-5455
 FAX 707-763-2577
 HOURS 8:00 - 4:15

FLORIDA

Robert L. Grathwohl
 Manager
 Aetna Medicare
 Administration
 2280 U.S. Highway 19 N.
 Suite 165
 Clearwater, FL
 34623-2193

 FTS 813-796-8292
 FAX 813-796-5694
 HOURS: 8:00 - 4:00

PENNSYLVANIA

Gerald G. Livesey
 Manager
 Claims Administration

 Dennis Phipps
 Manager, Audit and
 Reimbursement
 501 Office Center Drive
 Fort Washington, PA
 19034

 FTS 215-643-7200
 FAX 215-540-9520
 HOURS: 8:00 - 4:15

CONNECTICUT

William Doyle
 Manager
 Medicare Claims
 Administration
 270 Farmington Ave.
 2nd Floor
 P.O. Box 329
 Farmington, CT 06032

 FTS 203-677-8517
 FAX 203-676-9927

ILLINOIS

Paul A. Klopfenstein
 Regional Manager

 C. Norman Moore
 Central Regional Manager
 Provider Audit

 4507 N. Sterling Avenue
 P.O. Box 1702
 Peoria, IL 61615-3800

 FTS 309-686-2310
 FAX 309-686-1142

WASHINGTON

Sheldon Grossman
 Manager
 Audit and Reimbursement
 2201 Sixth Avenue
 Suite 500
 Seattle, WA 98121

CALIFORNIA

Ricardo R. Yumul
 Manager, Medicare
 Audit and Reimbursement
 Administration
 P.O. Box 808019
 Petaluma, CA 94975-8019

 939 Transport Way
 Petaluma, CA 94975

 FTS 707-763-6553
 FAX 707-763-2577
 HOURS: 8:00 - 4:15

AUDIT AND REIMBURSEMENTCONNECTICUT

Joe Padre, Manager
 Medicare Audit and
 Reimbursement
 6180 Laurel Canyon Blvd.
 Suite 201
 North Hollywood, CA
 91606-3266

 FTS 213-769-0600

Edward J. Rogers
 Manager
 Aetna Medicare
 Administration
 Medicare Provider
 Reimbursement
 One Hartsfield Boulevard
 160 Bridge Street
 East Windsor, CT 06088

 FTS 203-627-6811
 HOURS 7:45-3:30

AETNAAUDIT AND REIMBURSEMENT (Continued)FLORIDA

Michael Clark
 Manager
 Aetna Audit
 Administration
 2280 U.S. Highway 19 N.
 Suite 144
 Clearwater, FL
 34623-2193

FTS 813-796-5666
 FAX 813-796-5694
 HOURS: 8:00 - 4:10

PENNSYLVANIA

Dennis Phipps
 Manager
 Provider Audit
 P.O. Box 548
 Fort Washington, PA
 19034

MEDICARE ADDRESS:
 500 Office Center Bldg.
 Fort Washington Office
 Center
 Fort Washington, PA
 19304

NEVADA

Peter Tibone
 Administrator
 Medicare Audit and
 Reimbursement
 P.O. Box 19140
 Las Vegas, NV 89119
 1515 E. Tropicana Avenue
 Suite 775
 Las Vegas, NV 89109

FTS 702-736-1790

ILLINOIS

Dale Layne
 Manager
 Medicare Claims
 Administration
 Audit and Reimbursement
 1555 Mittel Drive
 Suite D
 Wood Dale, IL 60191

FTS 215-643-7200

John Steinhilber
 Administrator
 Medicare Audit and
 Reimbursement
 4600 Keitzke Lane
 Suite 134D
 Reno, NV 89502

FTS 702-825-2300

FTS 708-595-6880
 FAX 708-595-8013
 HOURS: 8:00 - 4:00

FIELD OFFICES - PART BARIZONA

Rufus O. Saddler
 Manager
 Medicare Claims Division
 P.O. Box 37230
 10000 N. 31st Avenue
 C-100
 Phoenix, AZ 85069

FTS 602-870-6203
 FAX 602-870-6298
 HOURS: 8:00 - 4:20

GEORGIA

Susan Stallings
 Manager
 Medicare Administration
 P.O. Box 60010
 Savannah, GA 31420-0010

STREET ADDRESS:
 12052 Middleground Road
 Suite A
 Savannah, GA 31419-1699

FTS 912-921-3010
 FAX 912-927-6946

HAWAII

Jackson Lee
 Manager
 Medicare Claims Division
 P.O. BOX 3947
 Honolulu, HI 96812-3947

STREET ADDRESS:
 1001 Bishop Street
 Pauahi Tower
 Suite 900
 Honolulu, HI 96812

FTS 808-524-1240
 FAX 808-599-5457
 HOURS: 7:00 - 4:20

AETNA FIELD OFFICES - PART B (Continued)OKLAHOMA

Fred C. Bush
 Manager
 Medicare Claims
 Administraton
 701 Northwest
 63rd Street, 3rd Floor
 Oklahoma City, OK 73116

FTS 405-848-7711
 HOURS: 7:45 - 4:00

OREGON

Don D. Stiller
 Manager
 Medicare Claims
 Administration
 P.O. Box 1997
 Portland, OR 97207-1997

STREET ADDRESS:
 200 S.W. Market Street
 3rd Floor
 Portland, OR 97201

FTS 503-222-6831
 FAX 503-243-5598
 HOURS: 8:00 - 4:05

BLUE CROSS AND BLUE SHIELD OF MISSOURI

4444 Forest Park
 St. Louis, Missouri 63108

PROVIDER SERVICE AREA: State of Missouri and the Counties of
 Johnson and Wyandotte in Kansas

FTS 314-658-4444
 FAX 314-658-4028

AGREEMENT NO. HCFA FP-87-323-1
 HOURS: 8:15 - 5:00

Roy Heimburger
 President

Lester Himstedt
 Vice President
 Government Programs

Robert G. Davis
 Director
 Contract Administration

Robert Shupe
 Senior Vice President
 Operations

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO

GPO Box 3428
 San Juan, Puerto Rico 00936-3428

STREET ADDRESS:

400 Americo Miranda Avenue, Villa Nevarez
 Rio Piedras, Puerto Rico 00927

PROVIDER SERVICE AREA: Puerto Rico and U.S. Virgin Islands

FTS 809-498-5930 (Direct Dial)
 FAX 809-764-3732

AGREEMENT NO. HCFA 87-326-1
 HOURS: 8:00 - 4:30
 Atlantic Standard Time

Gabriel Dolagaray President TELE: 758-7854	Jose A. Brull Vice President Medicare TELE: 758-9720	Alba Cosme de Natal Assistant Vice President Medicare Claims Finance and Medical (Switch Board) 763-2053 (Direct Line)
Maria Cristina Ortiz Executive Vice President TELE: 764-8469		Review TELE: 764-4060

EQUICOR, INC.

195 Broadway, 11th Floor
 New York, New York 10007

JURISDICTION: States of Idaho, North Carolina, Tennessee,
 Wyoming

FTS 212-618-5366 (Direct Dial)
 FAX 212-618-4708

CONTRACT NO. HCFA 87-306-2
 HOURS: 8:15 - 4:15

William Hjorth
Chief Executive Officer

Arthur Lifson
Vice President
Medicare Overall
TELE: 618-5610

EQUICOR FIELD OFFICESIDAHO

Judy Webb
 Field Director
 P.O. Box 8048
 Boise, Idaho 83707

STREET ADDRESS:
 3150 N. Lakeharbor Lane
 Suite 254
 Boise, Idaho 83703

FTS 208-342-1410
 FAX 208-336-4221
 HOURS: 8:00 - 4:00

NORTH CAROLINA
AND TENNESSEE

N. Michael Brown
 Medicare Officer
 P.O. Box 671
 Nashville, TN 37202

FTS 615-244-5600
 FAX 615-244-9433
 HOURS: 8:30 - 4:00

SATELLITE OFFICE
 Manager (Vacant)
 1 Triad Center
 Suite 240
 7736 McCloud Road
 Greensboro, NC 27409

FTS 919-665-0380
 FAX 919-665-0327
 HOURS: 8:30 - 4:00

WYOMING

Lorraine Smith
 Director
 Wyoming Office
 102 Indian Hills Center
 Cheyenne, Wyoming 82009

FTS 307-632-9383
 FAX 307-632-9388
 HOURS 7:30 - 3:30

AFTER 3 P.M
 FTS 632-9382

GENERAL AMERICAN LIFE INSURANCE COMPANY

P.O. Box 505
 St. Louis, Missouri 63166

STREET ADDRESS:
 13045 Tesson Ferry Road
 St. Louis County, Missouri 63128

JURISDICTION: Eastern Missouri

FTS 314-843-8700 (Direct Dial)
 FAX 314-525-5593

CONTRACT NO. HCFA 87-309-2
 HOURS: 8:00 - 4:30

H. Edwin Trusheim
 President

Walter Schultz
 Second Vice President
 Group Development and
 Administration

GROUP HEALTH INCORPORATED
88 West End Avenue
New York, New York 10023

JURISDICTION: Queens County, New York

FTS 212-721-1300 (Direct Dial)
FAX 212-721-0580

CONTRACT NO. HCFA 87-320-2
HOURS: 9:00 - 5:00

Frank Branchini
President

James E. Ryan
Vice President
TELE: Ext. 400

Gary Calabrese
Assistant Vice President
TELE: Ext 410

HAWAII MEDICAL SERVICE ASSOCIATION
Medicare Administration
P.O. Box 860
Honolulu, Hawaii 96808

STREET ADDRESS:
818 Keeaumoku
Honolulu, Hawaii 96808

PROVIDER SERVICE AREA: State of Hawaii and Guam

FTS 808-944-2324 (Direct Dial)
FAX 808-944-9419

AGREEMENT NO. HCFA 87-002-1
HOURS: 7:30 - 4:15

Marvin B. Hall
President
TELE: 944-3578

Gwen Miyasoto
Vice President
Government Programs
TELE: 944-2403

Linda Katagiri
Manager
Medicare Department
TELE: 944-2336

Robert Hiam
Senior Vice President
TELE: 944-3580

MUTUAL OF OMAHA INSURANCE COMPANY

P.O. Box 1602
 Omaha, Nebraska 68101

STREET ADDRESS:
 3101 Dodge Street
 Omaha, Nebraska 68131

PROVIDER SERVICE AREA: States of Alabama, California, District of Columbia,
 Florida, Georgia, Iowa, Kansas, *Louisiana, Maryland,
 Nebraska, *North Carolina, Oklahoma, *South Carolina,
 Texas, Virginia, and West Virginia

(*For corporate Nominations Only)

FTS 402-978-2860 (Direct Dial)
 FAX 402-978-2775

AGREEMENT NO. HCFA 87-319-1
 HOURS: 8:00 - 4:30

John W. Weekley President	Lewis O. White Manager Field Operations	James Schmitz Second Vice President Director Audit and Reimbursement
Rollin C. Olds Executive Vice President	William F. Taylor Assistant Vice President and Director Medicare Operations	Frank Kiblinger Regional Medicare Manager
Richard G. Bath Vice President Director Medicare Administration		

FIELD OFFICESCALIFORNIA

Bill Yarletz
Regional Medicare
Manager
Suite 223
2740 Fulton Avenue
Sacramento, CA 95821

FTS 916-481-4700
 HOURS: 8:00 - 4:30

GEORGIA

Bill Otto
Regional Medicare
Manager
2814 New Spring Road
Suite 200
Atlanta, GA 30339

FTS 404-434-6931
 HOURS: 8:00 - 4:30

TEXAS

Guy A. Trigg
Regional Medicare
Manager
4474 Spring Valley Road
Dallas, TX 75244

FTS 214-386-4061
 HOURS: 8:00 - 4:30

NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE)

P.O. Box 16788 or P.O. Box 16781
Columbus, Ohio 43216

STREET ADDRESS:.

Three Nationwide Plaza
Columbus, Ohio 43216

JURISDICTION: States of Ohio and West Virginia

FTS 614-249-7111 (Direct Dial)
FAX 614-249-3732

CONTRACT NO. HCFA 87-311-2
HOURS: 8:00 - 4:30

John E. Fisher
General Chairman
TELE: 249-7632

Herbert A. Bosen
Medicare Systems
Director
TELE: 249-3731

C. Nelson Merrell
Medicare Claims
Department Manager
TELE: 249-7124

John L. Marakas
President
Nationwide Corporation
and Nationwide Life
TELE: 249-7632

William P. Ramsey
Vice President
Medicare
TELE: 249-7078

Jeannine Keating
Administrative Support
Services Department
Manager
TELE: 249-4691

Ronald E. Hunt
Vice President
Group Life & Health
Operations
TELE: 249-7029

C. William Helman
Beneficiary and Provider
Services Department
Manager
TELE: 249-7067

FIELD OFFICE ADDRESS:
P.O. Box 3183
1207 Quarrier Street
Charleston, WV 25332

FTS 213-748-2311
HOURS: 8:00 - 4:30

Betty Rickenbacker
District Manager

TRANSAMERICA OCCIDENTAL LIFE INSURANCE COMPANY

P.O. Box 54905
 Los Angeles, California 90054-0905

STREET ADDRESS:

1149 S. Broadway, 3rd Floor
 Los Angeles, California 90015

JURISDICTION: State of California (South)

SPECIAL CLAIMS: PEN

FTS 213-748-2311 (Direct Dial)
 FAX 213-742-4009

CONTRACT NO. HCFA 87-312-2
 STAGGERED HOURS: 7:00 - 5:30

William Simpson
 President
 TELE: 742-2131

DIVISION MANAGERS/SECOND
 VICE PRESIDENTS

Neil Bass
 Vice President
 and Chief Medicare
 Administrator
 TELE: 742-2561

Richard Stratton
 Medicare Claims
 Operations
 TELE: 742-2614

Stanley Friedman
 Professional and
 Beneficiary Services
 TELE: 742-2578

George Garcia
 Medicare Quality
 Assessment
 TELE: 742-2527

Barbara Koga
 Department Manager
 PEN Claims
 TELE: 742-2687

THE TRAVELERS INSURANCE COMPANY (HOME OFFICE)

2 Riverview Square
 East Hartford, Connecticut 06118

PART A PROVIDER SERVICE AREA: States of Connecticut, New York
 and Michigan

PART B JURISDICTION: States of Minnesota (See BC & BS of
 Minnesota), Connecticut, Mississippi,
 Virginia

SPECIAL CLAIMS: RRB

FTS 203-277-3898 (Direct Dial)
 FAX 203-277-0783

AGREEMENT NO. HCFA 87-301-1
 CONTRACT NO. HCFA 87-301-2

E.H. Budd
 Chairman of the Board
 Richard W. McLaughlin
 Executive Vice President
 National Accounts Group

Paul Glover
 Vice President
 National Accounts Groups

Richard S. Stuart
 Second Vice President
 Medicare Administration

THE TRAVELERS INSURANCE COMPANY (Continued)MEDICARE OPERATIONS

Richard Stuart
 Second Vice President
 Medicare Administration
 2 Riverview Square - 5RS
 East Hartford, CT 06118

FTS 203-277-2478
 FAX 203-277-0783

FIELD OFFICE - PART A

Michael Reeves
 Medicare A
 538 Preston Avenue
 Meriden Executive Park
 Building 2
 Meriden, CT*

FTS 203-639-3000
 FAX 203-639-3018

*USE THE FOLLOWING
 ADDRESS FOR MAILING
 UNTIL NEW ZIP CODE IS
 APPROVED BY POSTAL
 SERVICE:

The Travelers Medicare
 P.O. Box 5005
 Wallingford, CT 06493

FIELD OFFICES - PART A - AUDIT/REIMBURSEMENTCONNECTICUT

Robert M. Bishop
 Medicare Manager
 and
 Daniel M. Epstein
 Associate Manager
 100 Barnes Road
 Wallingford, CT
 06493-7532

FTS 203-269-5207
 Ext. 333
 HOURS: 8:00 - 4:00

MICHIGAN

David M. Gross
 Associate Manager
 1000 Travelers Tower
 26555 Evergreen Road
 Southfield, MI 48076

FTS 313-423-2300
 HOURS: 8:00 - 4:15

NEW YORK

John Fazzio
 Associate Manager
 Travelers Financial
 Center
 90 Merrick Avenue
 East Meadow, NY 11554

FTS 516-296-2180
 HOURS: 8:00 - 4:00

FIELD OFFICES PART BCONNECTICUT

Gerald F. Godfrey
 538 Preston Avenue
 Meriden Executive Park
 Building 2
 Meriden, CT *

FAX 203-265-3018

*USE THE FOLLOWING
 ADDRESS FOR MAIL UNTIL
 NEW ZIP CODE IS APPROVED
 BY POSTAL SERVICE:

The Travelers Medicare
 P.O. Box 5005
 Wallingford, CT 06493

MINNESOTA

William D. Lanzo
 Medicare Manager
 8120 Penn Avenue,
 South
 Bloomington, MN
 55431-1394

FTS 612-884-7111
 FAX 612-888-9617
 HOURS: 8:00 - 4:15

MISSISSIPPI

J. Keith Walton
 Manager
 P.O. Box 22545
 Jackson, MS 39225-2545

STREET ADDRESS:
 Woodlands Office Park
 795 Woodland Parkway
 2nd Floor
 Ridgeland, MS
 39157-5212

FTS 601-977-5750
 FAX 601-957-3729
 HOURS: 8:15 - 4:30

VIRGINIA

Jerry R. Kennerly
 District Manager
 Medicare Part B
 P.O. Box 26463
 Richmond, VA 23261-6463

FOR EXPRESS MAIL:
 300 Arboretum Place
 Richmond, VA 23236

FTS 804-330-6100
 FAX 804-330-6101
 HOURS: 8:00-4:15

WISCONSIN PHYSICIANS' SERVICE INSURANCE CORPORATION

CLAIMS:

P.O. Box 1787
 Madison, Wisconsin 53701

ADMINISTRATION:

P.O. Box 8190
 Madison, Wisconsin 53708

STREET ADDRESS:

1717 West Broadway
 Monona, Wisconsin 53713

JURISDICTION: State of Wisconsin

FTS 608-221-4711 (Direct Dial)
 FAX 608-221-8618

CONTRACT NO. HCFA 87-032-2
 HOURS: (Winter) 7:25 - 4:00
 (Summer) 7:10 - 4:15
 (Friday Only) 7:10 - 11:10

Mahlon Bontrager
 President
 TELE: Ext. 3332

Ned Boston
 Director
 Medicare Administration
 FTS 608-221-5084

Dave Baker
 Manager
 Support Operations
 FTS 608-221-5147

William Schweers
 Senior Vice President
 Operations
 TELE: Ext. 3305

Mary Strope
 Manager
 Claims Operations
 TELE: Ext. 3421

(Direct Line)

RAILROAD RETIREMENT BOARD

Attention: BRCMPS
 844 Rush Street
 Chicago, Illinois 60611

FTS 312-751-4600 (Direct Dial)

Robert S. Kaufman
 Associate Executive
 Director of Retirement
 .Claims
 TELE: 751-4600

Leonard S. Besler
 Director of Disability
 and Medicare Programs
 TELE: 751-4726

Dave Boykin
 Chief, Medicare
 Programs Section
 TELE: 751-4741

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